YEAR 7 PARENT EVENING
BYOD PRESENTATION & QUESTIONS

ICT FACILITATOR: STEVE MADSEN
IT SYSTEMS MANAGER: MARK FRITZ
The first place to start is the Merici Moodle page. You daughter may need to log you in! All solutions are posted here.
Students can store and create their files in OneDrive (the Cloud) rather than a thumb drive which can get lost.
Clicking on the small rectangles brings up Word online plus other online applications. The student can do their word processing here and it is quite powerful.
By using this application, students can print from their laptop. They do have to have pre-paid credit on their student card which can be topped up at the IT department.
Upload the file to be printed. Many formats are accepted.

Costs:
- 10 cents per sheet of paper printed in black & white.
- 25 cents per sheet of paper printed in colour.
- 50% discount for printing double sided.
Students choose colour or B&W printing to print
• MericiB&W
• MericiColour

Students go to a printer
• iC printer (in the Library)
• IT Service Centre
• Penola Flex area
• CRLC printer
• Senior study

and scan their student card or enter their student number. Follow the instructions on the screen and the printer will print.
New Ticket

* Group
  IT Support

Submit Ticket

Contact Information

* Contact
  Madsen, Steve (madsst)
* Phone
  192 (Office)
* Location
  Global Studies Staffroom

Email
  steve.madsen@merici.act.edu.au

Ticket Info

Category
  
Category Option
  
Assignment
  Ticket Pool

Description

* Subject
  CD Player is not operational

Note
  The CD player at Steve Madsen's workstation does not appear to be operational. Please investigate.
Wireless Trouble Shooting

Cannot access Internet

- Click on the wireless icon in the bottom left, is MericiInternet listed?
- Do you have their wireless turned on?
- Is Aeroplane mode turned off?

Refer to Wireless USB information

Is BYOD

Can see MericiInternet?

Are they prompted to log in?

Yes

No

Visit IT if cannot access internet

Check browser settings are set to Autodetect proxy

Yes

Try again

NO
Do You have Accidental Damage Insurance for your laptop(s)?

- ACERs ordered through the school do have it ($50 claim fee)
- Macs ordered through the school come with AppleCare which is NOT Accidental Damage Insurance. There was an option to purchase Accidental Damage Insurance, however you can purchase this from a 3rd party
- The school will engage with the vendor for accidental damage claims for laptops ordered through the school, charges will apply
- Please check with your place of purchase if you are covered for accidental damage

The school will not accept responsibility for lost or stolen laptops. Please ensure you have appropriate theft or loss insurance cover.
Merici website: 

Merici Moodle: 

Email: byod@merici.act.edu.au
Steve Madsen phone: 6243 4192
For remote use, it is recommended that students install the Vmware client onto their laptop.

This connects students to a virtual Windows machine with all the software.
This remote desktop is the same experience as using any of the school's Windows desktops
Change your password

Username

Current Password

Login  Clear  Cancel

Change Password

Change your current password.

Setup Password Responses

Setup your forgotten password responses. These secret questions will allow you to recover your password if you forget it.

Account Information

Information about your password and password policies.

Logout

Logout of the password self service application.