Frequently Asked Questions	
School Supported Bring Your Own Device **(Purchased through school partner portal)**	**Home Supported Bring Your Own Device** **(Purchased anywhere else)**
What type of warranty is included?	
All HP and Apple Mac School Supported models purchased through the portals come with a 3yr warranty. Batteries generally have a 1yr warranty.	Generally only 1yr and dependent on the manufacturer and place of purchase
Is Accidental Damage Insurance (ADP) included?	
The HP Windows laptops include ADP with a $60.50 excess. The Apple Mac laptops only have standard AppleCare warranty and no accidental damage insurance. You can purchase additional ADP for Apple Laptops at the point of sale from Mac1	No. Accidental Damage Insurance will need to be taken out. It is possible that House and Contents Insurance may cover the costs. It is advisable to assume every student will have an accident with their laptop at some time during their schooling.
My daughter has damaged her laptop, can it be repaired at school?	
Yes, we have arrangements with our vendors to provide repair services through the school. Generally this happens within a week but is dependent on you paying the insurance excess for accidental damage	No, you will have to take the laptop back to the place of purchase, or a laptop repair shop
When a student's laptop is away for repairs, will there be a replacement laptop available?	
Yes, however there are a limited number of spare laptops available	No
What software is included?	
The laptops are preloaded with Microsoft Office and can be refreshed and reimaged at school, similar to a factory reset.	You will have to download and install software as required, you may need to return the laptop to the place of purchase to refresh or factory reset the laptop
Will a laptop bag be provided by the College?	
No, however, some recycled laptop bags may be available for a small cost	No, however, some recycled laptop bags may be available for a small cost
We have realized that our old laptop needs to be replaced. Can we order a new laptop at any time?	
Yes, a laptop can be ordered at any time through the web portal with one of the vendors on our website	You may purchase the laptop privately or order one at any time through the web portal using one of the school's vendors
Will the school accept liability if a laptop is lost, stolen or damaged?	
No, particularly if the laptop is lost or stolen. If damaged, the school's vendor will carry out the repairs under the vendor's accidental insurance scheme if included. It may be possible to purchase optional lost or stolen insurance from the vendor	No, that is why it is important to take out appropriate insurance.
Will the lowest cost laptop be able to run all software?	
Yes, it is sufficient to run all software. However, for seniors who make use of Adobe products in their course(s), a higher model is recommended	Please refer to the schools recommended specifications with particular reference to Wireless 11AC and SSD support. Seniors using Adobe products generally need higher specifications and an SSD
The school's vendor has determined our laptop needs to be replaced. Will the school's vendor replace the laptop with an identical model?	Will we be allowed to purchase a tablet rather than a laptop?
If the model is available, yes. If the model is not available, then the replacement may be a newer model at no cost.	Tablets running Android or Apple IOS cannot make full use of Merici's current infrastructure such as playing Flash tutorials that are used within the College's Learning Management System and the range of software and USB devices that students may need to use.
To view the School Supported options including the package pricing you can find them at the bottom of the following page: https://merici.college/go/byod	

Bring Your Own Device Recommended Specifications for 2016 onwards

The college has worked with two vendors to provide packages that include free at school servicing with laptops that match our specifications. These come loaded with all the schools software and are managed by our infrastructure. Parents can choose a model that best fits their budget knowing that we will provide support at school for your daughter and that the laptop is covered by full 3yr warranty and cover.

These packages are available on the schools website anytime

Hardware Specifications

If you are purchasing a laptop on your own the device needs to meet the following requirements:

Form Factor	Laptop: **Windows** or **Mac** platform Does **NOT** include tablets
Operating System	Microsoft Windows 7 or newer Apple MacOS X 10.6 or newer
Wireless Compatibility	**Devices must have 5Ghz Wi-Fi (802.11an or 802.11ac)** (an 'a' is mandatory) This may be advertised as "Dual Band Wireless", "802.11abgn", "802.11 agn", "802.11ac" or "Gigabit Wireless". **Note**: Devices marketed only as "802.11bgn" do NOT support the required standard.
Battery Life	Advertised battery life of at least six hours
Additional Recommendations	• Maximum weight: 2 kg • Minimum RAM (laptops): 4GB, 8GB preferred • Disk configuration (laptops): Solid State disk, 80GB or higher – 32GB is not enough, 120GB preferred • Have at least one 2.0 USB port. • Accidental loss and breakage insurance
Text Input Device:	Keyboard and track pad
Multimedia Device:	Webcam with inbuilt microphone

Please take special note of the Wireless Compatibility requirements. This is the most difficult requirement to verify yourself. If you are unsure, consider purchasing a recommended device through the school.

There are some very cheap laptops sold with 32GB of storage, this will not be enough for school.

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Functional Specification

Additionally, the laptop needs to meet all of the functional requirements pertaining to software:

Operating System	As per the Hardware Specification above
Education Software	- Web browser: a current web browser. Examples include Internet Explorer, Firefox, Safari, Chrome - Word Processor: Examples include Office Word, Apple Pages, OpenOffice Writer - Spreadsheet: Examples include Microsoft Excel, Apple numbers, OpenOffice Calc. - Needs to be able to **run Flash** activities found on the web - Basic video editing software: Windows comes with Movie Maker, Macs come with iMovie
Security Software	Windows: Microsoft Security Essentials MacOS X: ClamXav 2 Sentry

Detailed specifications:

Component	Specifications
CPU	Minimum: Dual Core Celeron, Intel Core i3 or AMD A6 processor
	Recommended: Intel Core i5 or AMD A10
Memory / RAM	Minimum: 4 Gigabytes
	Recommended: 8 Gigabytes
Hard Drive	Minimum: 80 Gigabytes
	Recommended: 120 Gigabytes Solid State (SSD)
Optical Drive	Optional
USB	At least 1 x 2.0 USB port
Display	Minimum: 1280 x 800 or 1366 x 768 resolution
	Recommended: 1600 x 900 resolution or higher
Video	Inbuilt video card with 128 megabytes or more of memory
Wireless	Wifi compatible with 5Ghz 11an
Operating System	Windows 7 or higher / Mac OS X 10.6 or higher
Memory Card Reader	Optional
Battery	Should last 6 hours
Flash Technology	Most online courses as well as many videos have been built with Flash technology and are used at Merici College. It will be quite some time before the products are converted to HTML5.

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Any **enquiries** about the <u>Bring Your Own Device</u> program, in the first instance, should be directed to:

Mark Fritz
IT Systems Manager
Merici College
Phone: 02 6243 4171
email: byod@merici.act.edu.au

family zone

Cyber safety can be complicated, but protecting your family is simple.

You want peace of mind when they're online, no matter what device the kids are using and no matter where they're using it. That's how we've designed Family Zone.

Every device protected. Everywhere.

The Family Zone box is easy to set up and protects every connected device in the home.

The Family Zone app extends protection outside the home, giving you the same peace of mind when they're out and about.

Cyber Experts provide specialist advice on the latest apps, sites and trends plus custom age-appropriate settings.

Combining the power of the Family Zone Box, the Mobile Zone app and personalised family advice from Cyber Experts provides maximum protection.

Peace of mind when they're online, at home and on the go.

What does it cost?

Family Zone Service
Cyber safety for 3 children
$4.95/mth

Mobile Zone App
Protect mobile devices on the go
FREE download

Optional
Family Zone Box
Protect all devices at home
$89 upfront

MONEY BACK 60 DAYS GUARANTEE

Includes*

✔ Cyber safety protection for up to 3 children

✔ Parental controls for web, social, gaming and more

✔ Protects unlimited devices at home

✔ Fast filtering technology

✔ Unfiltered parent WiFi network

✔ Family & Guest WiFi networks

✔ Safe mobile device protection on the go†

*While using a Family Zone Box

†Limited to 6 Mobile Zone Apps for filtered internet outside of home